



BARTENDER

Seeking individuals who are outgoing, positive, enthusiastic and wants to share in Hatchet House's passion for axe throwing and social events by facilitating and ensuring that every guest enjoys a safe and unforgettable experience. Seeking dynamic, fun-loving, high energy individuals wanting to become part of an exciting new industry of social recreational sports.

JOB DESCRIPTION

- Ensure that all procedures, equipment needs and safety protocols are met consistently.
- Be the face of Hatchet House and represent our brand and passion for social sports.
- Understand completely all policies, procedures, standards, specifications, guidelines and training programs. (Will be provided)
- Ensure all guests feel welcome and are given responsive, friendly and courteous service always.
- Proactively seeking out and solving guest conflicts quickly and courteously. Engage in customer recovery process when needed.
- Help create a team environment; encourages others (especially coaches) at every opportunity.
- Takes initiative; doesn't wait for something to happen or to be asked to do something.
- Educate customers on the beer, wine, seltzers, etc. available in the venue.
- Maintain a clean bar: before opening, while open and following closing.
- Assist in merchandise restocking.
- Assist in pizza/small plate prepping/cooking.
- Complete miscellaneous tasks as assigned.
- Assist in keeping facility maintained, safe and adequate for customers.

PREFERRED SKILLS & QUALIFICATIONS

- High School Diploma or equivalent.
- Applicant must be 21 years of age or older.
- Customer service oriented.
- Ability to adapt, problem solve, and feel comfortable working in a fun, fast-paced environment.
- Computer skills regarding POS and Reservation system appreciated but will train.
- Outgoing, assertive, reliable and dependable.
- Excellent communication skills

ADDITIONAL NOTES

- No prior knowledge of axe throwing needed – will provide initial and ongoing training.
- Compensation will be hourly wage + tips
- Job type: part-time and/or full-time.
- Flexible schedule – evenings and weekends (open to individuals only available certain days/shifts)
- Weekends encouraged.

**Ideally all employees will be trained in both positions: Axe throwing Coach and Bartender. However, if only interested in one or the other please feel free to specify.*