



AXE THROWING COACH

Seeking individuals who are outgoing, positive, enthusiastic and wants to share in Hatchet House's passion for axe throwing and social events by facilitating and ensuring that every guest enjoys a safe and unforgettable experience. Seeking dynamic, fun-loving, high energy individuals wanting to become part of an exciting new industry of social recreational sports.

JOB DESCRIPTION

- Ensure that all procedures, equipment needs and safety protocols are met consistently.
- Teach customers in proper throwing techniques so they learn how to throw to the best of their ability to have a safe and unforgettable experience.
- Ensure the facility, lanes and equipment are always event ready and the sessions are flowing smoothly.
- Be the face of Hatchet House and represent our brand and passion for social sports.
- Understand completely all policies, procedures, standards, specifications, guidelines and training programs. (Will be provided)
- Ensure all guests feel welcome and are given responsive, friendly and courteous service always.
- Proactively seeking out and solving guest conflicts quickly and courteously. Engage in customer recovery process when needed.
- Help create a team environment; encourages others (especially coaches) at every opportunity.
- Takes initiative; doesn't wait for something to happen or to be asked to do something.
- Maintain targets and axes when necessary; changing of damaged target boards, watering targets, changing out damaged axes, etc.
- Assist in merchandise restocking.
- Assist bar keep in pizza/small plate prepping/cooking if requested.
- Complete miscellaneous tasks as assigned.
- Assist in keeping facility maintained, safe and adequate for customers.

PREFERRED SKILLS & QUALIFICATIONS

- High School Diploma or equivalent (unless still completing).
- Applicant must be 16 years of age or older.
- Customer service oriented.
- Ability to adapt, problem solve, and feel comfortable working in a fun, fast-paced environment.
- Some computer skills for learning POS system and Reservation system appreciated but will train.
- Outgoing, assertive, reliable and dependable.
- Excellent communication skills

ADDITIONAL NOTES

- No prior knowledge of axe throwing needed – will provide initial and ongoing training.
- Compensation will be hourly wage + tips (tips are expected for axe coaches).
- Job type: part-time and/or full-time.
- Flexible schedule – evenings and weekends (open to individuals only available certain days/shifts)
- Weekends encouraged.

**Ideally all employees will be trained in both positions: Axe throwing Coach and Bartender. However, if only interested in one or the other please feel free to specify.*